


RECOMMENDED SYSTEM PC SPECIFICATIONS

CALLISTA SYSTEM REQUIREMENTS							TECHNICAL INFORMATION		
Windows 95 / 98 / NT are <i>no longer</i> supported by Callista's systems	PC OPERATING SYSTEM						<p>Standard, off-the-shelf PCs with industry-standard components are strongly recommended for Callista's systems. Custom-built PCs often contain unstable components which can affect the way in which Callista logs and processes calls.</p> <p>The Callista Group Limited and its affiliates will not install its systems on any PC that does not meet the minimum requirements contained in this information sheet.</p> <p>The Callista Group Limited and its affiliates will not be responsible for any problems, loss of data and/or loss of income resulting from faulty, incorrect, incomplete, and/or inadequate PC and/or RAM specifications. The Callista Group Limited will not support any server-based installation of its systems.</p>		
	Win 2000 *	Win XP Pro	Win 2003	Win Vista	Server 2008	Win 7			
PC	P4 2GHz	P4 2GHz	P4 2GHz	P4 2GHz	P4 2GHz	P4 2GHz			
RAM (memory)	512MB	1GB	1GB	2GB	2GB	2GB			
Free HD	1GB	1GB	1GB	1GB	1GB	1GB			
	* Control Phreak does <i>not</i> support Win 2000 because Win 2000 does <i>not</i> support .NET								
	HARDWARE REQUIREMENTS								
CD-ROM	Local or Network								
Communications	Free USB Port or Network IP Port								
Platform Options	Stand-alone PC or Network PC (<i>not</i> server)								
Screen Resolution	800 x 600 (1024 x 768 recommended)								
Power Management	UPS (Hospitality systems only)								
Backups	USB Flash Drive (Hospitality systems only)								
Internet Connection	Broadband <i>mandatory</i> to Callista PC. TCP Port 443 required open for remote Connections.								
	PABX REQUIREMENTS								
SMDR Output	Activated on all trunks/exchange lines								
SMBR Cable	Installed from PABX to PC with terminating connectors								
Line Reversal	Enabled on PABX and on local exchange								
Caller ID Support	Enabled on PABX for Caller-ID functions								
Answer Time/ Lost Calls	Support for these features is dependant upon the ability of your PABX to support them								
<div style="display: flex; justify-content: space-between; align-items: center;"> <div style="text-align: center;">  <p>callista INSIDE • INFORMATION</p> </div> <div style="text-align: center;"> <p>The Callista Group Limited Global Development and Support Centre PO Box 34480 Auckland 0746 New Zealand Tel +64(0)9 4810377 Fax +64(0)9 4805775 support@callista.net www.callista.net</p> <p>The Callista Group Limited UK and Europe Sales and Support Centre Bridge St Stratford upon Avon Warwickshire CV37 6AH United Kingdom Tel +44(0)1608 610025 support.uk@callista.net www.callista.net</p> <p>Callista and Control Phreak are registered trademarks of The Callista Group Limited Copyright © 2011 The Callista Group Limited</p> </div> </div>									
							<p>PC</p>	<p>RAM</p>	<p>Conflicts</p>

