

Customer Details		
Company Name		
Postal Address		
E-mail Address		
Contact Name		
Signed		
Date		
Contract Charges		
All charges below are in New Zealand dollars and exclude GST Monthly payments must be made by <u>Direct Debit</u> only *		
I would like to take Callista Cover for the following system :	Annually	Monthly
<input type="checkbox"/> Callista Multifunctional	\$350	\$30
<input type="checkbox"/> Callista Hospitality	\$450	\$38
<input type="checkbox"/> Callista Multifunctional for PMS/Link	\$450	\$38
<input type="checkbox"/> Callista Light / Callista Light BDI	\$200	\$16.67
<input type="checkbox"/> Control Phreak	\$225	\$18.75
Select a Payment Option		
<input type="checkbox"/> Cheque (please enclose your payment with completed contract)		
<input type="checkbox"/> Direct Credit to our bank account OUR BANK ACCOUNT DETAILS : The Callista Group Limited The National Bank of New Zealand 06-0273-0152966-00 Takapuna, Auckland, New Zealand Swift Code : NBNZNZ22 (for international payments only) PLEASE ENSURE YOU MARK YOUR DEPOSIT CLEARLY SO THAT WE CAN EASILY IDENTIFY YOUR PAYMENT ON OUR BANK STATEMENT. IF YOU ARE A HOSPITALITY PROPERTY PLEASE ENSURE YOU ANNOTATE YOUR PAYMENT WITH THE NAME OF YOUR PROPERTY.		
<input type="checkbox"/> Direct Debit (please complete attached form & return original to us) This payment option is available for <u>monthly payments</u> only. If default is made on any monthly payment, payment of the remaining amount owing on this contract must be made in full immediately.*		
<input type="checkbox"/> Credit Card <input type="checkbox"/> VISA <input type="checkbox"/> Mastercard <input type="checkbox"/> AMEX <input type="checkbox"/> Diners	Name on Card :	
	Card Number :	
	Card Expiry :	
	Cardholder's Signature :	
	Date :	

Support Hours

Weekdays :

24 hours a day

Weekends & Public Holidays :

16 hours a day from 9.00 a.m. - 5.00 p.m. and from 9.00 p.m. - 5.00 a.m.

Please note : Our support service is not available on Christmas Day, New Year's Day and Good Friday

Terms and Conditions

CALLISTA COVER IS AN OPTIONAL SERVICE.

PLEASE READ THESE TERMS & CONDITIONS CAREFULLY.

Under the provisions of this agreement The Callista Group Limited will provide the following goods & services to you for a term of **ONE (1) YEAR** from the date of payment of this contract . A Renewal Notice and an invoice will be sent to you automatically when your current Callista Cover contract is due to expire. If you do not want to continue with Callista Cover you must contact us as soon as possible to advise us of your intention to terminate and the invoice will be credited.

Monthly payments can be made by Direct Debit only. If Callista Cover is paid via the monthly Direct Debit option and default is made on any monthly payment, payment of the remaining amount owing on this contract must be made in full immediately to The Callista Group.*

Under the provisions of this contract you will be given access to all available software system upgrades and updates specific to you or your organisation or company which are released by The Callista Group Limited throughout the term of this contract. These upgrades and updates are for your use only and you are specifically prohibited from transferring or providing these upgrades to anyone else or to any other company or organisation by any means for their use at any time even after the termination of this contract.

What this contract provides for you :

- All available system upgrades (*software only*)
- Updates to **standard** carrier call pricing tables
- Updates to PABX drivers
- Updates to integrated system User Guides
- Unlimited telephone support
- Unlimited on-line support
- Access to secure downloads from our website

What this contract does not provide for you :

- Telephone, on-site and/or on-line support for computer hardware, computer operating systems, all non-Callista software applications, all printers, all modems, all PABXs and the internet
- On-site support for any Callista software application
- Additional training for any Callista software application
- Installation or re-installation of any Callista software application
- Training or re-training for any Callista software application
- Call pricing plan set-up and maintenance
- Hospitality database set-up

Cancellation

- Callista Cover can be cancelled by you at any time but a refund of any remaining un-used portion of Callista Cover **will not** be made by The Callista Group Limited. **If Callista Cover which is being paid via monthly Direct Debit payments is cancelled mid-term, the unused remaining portion must be paid in full immediately to The Callista Group on cancellation of the contract.**

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callista
INSIDE • INFORMATION

